

Safeguarding Policy



Contents:

- [Forward](#)
- [Definitions](#)
- [Types of Abuse](#)
- [Roles & Responsibilities](#)
- [Best Practice Guidelines](#)
- [Positions of Trust](#)
- [Anti-Bullying Policy](#)
- [Use of Photographic Images](#)
- [Data Protection](#)
- [Safeguarding Structure](#)
- [Event Safeguarding](#)
 - Ticketing
 - Searching
 - Family Area
 - Lost & Found People
 - Staff Training
 - Ejection & Restraint



Foreword

Exeter Rugby Club Limited recognises its moral and legal obligation to ensure that the coaches, volunteers and staff throughout the organisation recognise their responsibility for young people and vulnerable adults. Through the implementation of this Safeguarding Policy and support of all staff, Exeter Rugby Club Limited will do its best to maintain appropriate safeguarding practise throughout its activities.

[If you would like to report a safeguarding issue, please see the reporting framework alongside this document.](#)

The Policy outlines the following key areas-

- It recognises the responsibility of all those involved with the Club in the safeguarding process, ensuring the well-being of the young people and vulnerable adults with whom they are working
- It emphasises the value of working with staff, coaches, parents, professionals, volunteers and supporters in the process of protecting young people and vulnerable adults from harm
- By raising awareness and understanding of the main forms of abuse as well as implementing a robust system of communication and reporting then we can further safeguard the young people and vulnerable adults the Club works with

Definitions

Children

Anyone under the age of 18 will be considered as a young person for the sake of this document. In the case of rugby activity, the Club acknowledges that within RFU Regulations a male player can play in the adult game on reaching his 17th birthday; however the Club recognises the responsibility to be mindful of the player's well-being and safety.

Vulnerable Adults

This can be defined as: "A person who is or may be in need of community care services by reason of disability, age or illness; and is or may be unable to take care of unable to protect him or herself against significant harm or exploitation".

Types of Abuse

- Physical
- Domestic violence
- Sexual
- Psychological or emotional
- Financial or material
- Modern slavery
- Discriminatory
- Organisational or institutional



- Neglect or acts of omission
- Self-neglect

Sporting Examples of the Main Types of Abuse

- Physical Abuse - extreme physical punishments; training and competition that exceeds the capacity of a child's immature and growing body or limitations of a disability; assaulting a person; or where the vulnerable person is given drugs to enhance performance or in the case of a child, delay puberty.
- Sexual Abuse - Sexual abuse involves a child taking part in sexual activities, which may involve inappropriate touching, penetrative or non-penetrative sexual acts. They may include non-contact activities, such as involving children in looking at, or in the production of, photographic or online images, watching sexual activities, or encouraging children to behave in sexually inappropriate ways.
- Emotional Abuse- subjecting children to constant criticism, name-calling, and sarcasm or bullying. It could also include their regular exclusion from an activity, non-selection for a team, failing to rotate squad positions or more subtle actions such as staring at or ignoring a child. Putting players under consistent pressure to perform to unrealistically high standards is also a form of emotional abuse.
- Neglect- failing to protect a child from physical and emotional harm or danger, or to ensure adequate supervision or to ensure access to appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child's basic emotional needs. Examples of neglect in sport could include: not ensuring children are safe; exposing them to undue cold or heat or unsuitable weather conditions, or exposing them to unnecessary risk of injury. Neglect can also take place during match day supervision of children and vulnerable adults.
- Bullying- When it does occur it usually has elements of one or more of the four categories identified. The bully can be a parent who pushes too hard, a coach or manager with a 'win at all costs' attitude or another intimidating child. It should also be recognised that bullying can take place in the virtual world of social networking sites, emails or text messages. Bullying takes many forms but ultimately it is the perception of the victim that determines whether or not they are being bullied rather than the intention of the bully.

Poor Practice

Incidents of poor practice arise when the needs of children and vulnerable adults are not afforded the necessary priority, compromising their wellbeing. Poor practice can easily turn into abuse if it is not dealt with as soon as concerns are raised or reported. Sporting examples of poor practice may be shouting, excessive training, creation of intra-club 'elite squads', ridicule of players' errors, ignoring health and safety guidelines and failing to adhere to the Club's code of conduct.



Roles & Responsibilities

The Rugby Club

- Appoint a Safeguarding Officer to oversee the Club's Safeguarding Policy.
- Appoint Safeguarding leads in all departments that regularly come in to contact with children and vulnerable adults.
- To ensure all members of staff working with young people and vulnerable adults implement a policy of best practice detailed within this document.
- To ensure that all staff members and volunteers who work closely with children and vulnerable adults have undertaken a Disclosure and Barring Service (DBS) check.
- To ensure that all staff are briefed on safeguarding and that relevant further training is available for those working with young people.
- To ensure that there is an up to date and clear reporting framework for any suspected signs of abuse.

Club Employees/Volunteers

All staff and volunteers must understand the importance of Safeguarding within their role, and its importance in the wider activity of the Club. They should all be aware of the Club's reporting process and the need for all staff to engage in the Safeguarding process.

- Ensure familiarity and adherence to the Club's safeguarding policy and best practice guidelines.
- Undertake any relevant training provided by the Club.
- Undertake a DBS check where in frequent and direct contact with Children and Vulnerable Adults.

Best Practice Guidelines

The Club

- Ensure the Club's Safeguarding Officer has appropriate representation on relevant Club committees.
- The Club has an up to date procedure on how to deal with all safeguarding complaints and concerns.
- The Club will make available appropriate training for all those working with Children and Vulnerable Adults.
- The Club will ensure all adults working in frequent and direct contact with Children and Vulnerable Adults undertake a full DBS check against the relevant Barred List(s).
- The Club will ensure guidelines are in place to control and monitor the use of photographic images of children (Please see section on Photographic Images).
- The Club will monitor staff/volunteers and provide feedback to avoid poor practise.



Staff

- **Always** be publicly open when working, avoid situations where a member of staff is alone with a child or vulnerable adult unobserved.
- Staff should promote the core values of the game, and should never condone law violations in any form (foul play, use of prohibited substances)
- Staff should display high standards of personal behaviour and appearance.
- Staff should never overly criticise others or use language or actions which may cause the individual to lose self-esteem or confidence.
- It is prohibited for any staff to consume alcohol or drugs immediately before, or during a shift where they can come in to contact with a child or vulnerable adult.
- Staff must acknowledge that it is illegal to purchase or sell alcohol for/to children.

Coaches

- **Always** be publicly open when working, avoid situations where a coach is alone with a child or vulnerable adult unobserved.
- Rugby is a physical game, and situations may arise where, in order to teach a technique correctly, physical contact is required. In this situation the following must be in place-
 - Parents, carers, young people and vulnerable adults must be made aware that these situations may arise.
 - Consent that a participant is happy to engage in a demonstration.
 - Physical handling must only be used for safety reasons, and all other coaching techniques have been employed.
- Contact or touching which is inappropriate (not directly related to a coaching context) or aggressive will not be tolerated.
- If groups are to be supervised in changing rooms, this should be done by a pair of staff that are gender appropriate. These members of staff should not enter the changing room whilst people are changing unless there is a requirement to intervene for a legitimate reason.
- Children should never get changed with adults, those that are 17 and participate in the adult game should have separate changing facilities provided.
- When mixed teams that include children or vulnerable adults are competing away from home, they should be accompanied by at least 1 male, and 1 female member of staff.
- The well-being of players should be paramount to a coach, they should therefore-
 - Avoid overplaying of players.
 - Remember that young people play for enjoyment, and winning only forms a small part of that.
 - Motivate through positive feedback and constructive criticism.
 - Ensure contact drills are taught in a safe, secure manner ensuring the physical development of the player is considered.
 - Never allow a player to train/play when injured.
 - Ensure that equipment and facilities are fit for purpose and match the age and ability of the players.
- Coaches should hold current RFU coaching awards or other recognised NGB qualification.



- Coaches should keep up to date with knowledge and technical skills; they should be aware of their limitations and always coach within these.
- Coaches should promote the core values of the game, and should never condone law violations in any form (foul play, use of prohibited substances)
- Coaches should display high standards of personal behaviour and appearance.
- Coaches should never overly criticise players or use language or actions which may cause the player to lose self-esteem or confidence.
- It is prohibited for any coach involved in a session to consume alcohol or drugs immediately before, or during a session.
- Coaches must acknowledge that it is illegal to purchase alcohol or drugs for children.

Positions of Trust

All adults who work with children and vulnerable adults on a regular basis are in a position of trust which has been invested in them by the parents/carers, therefore the Club employee is in a position of power and influence by virtue of their position. These adults within this position of trust must recognise that there are certain boundaries in their relationship, which must not be crossed.

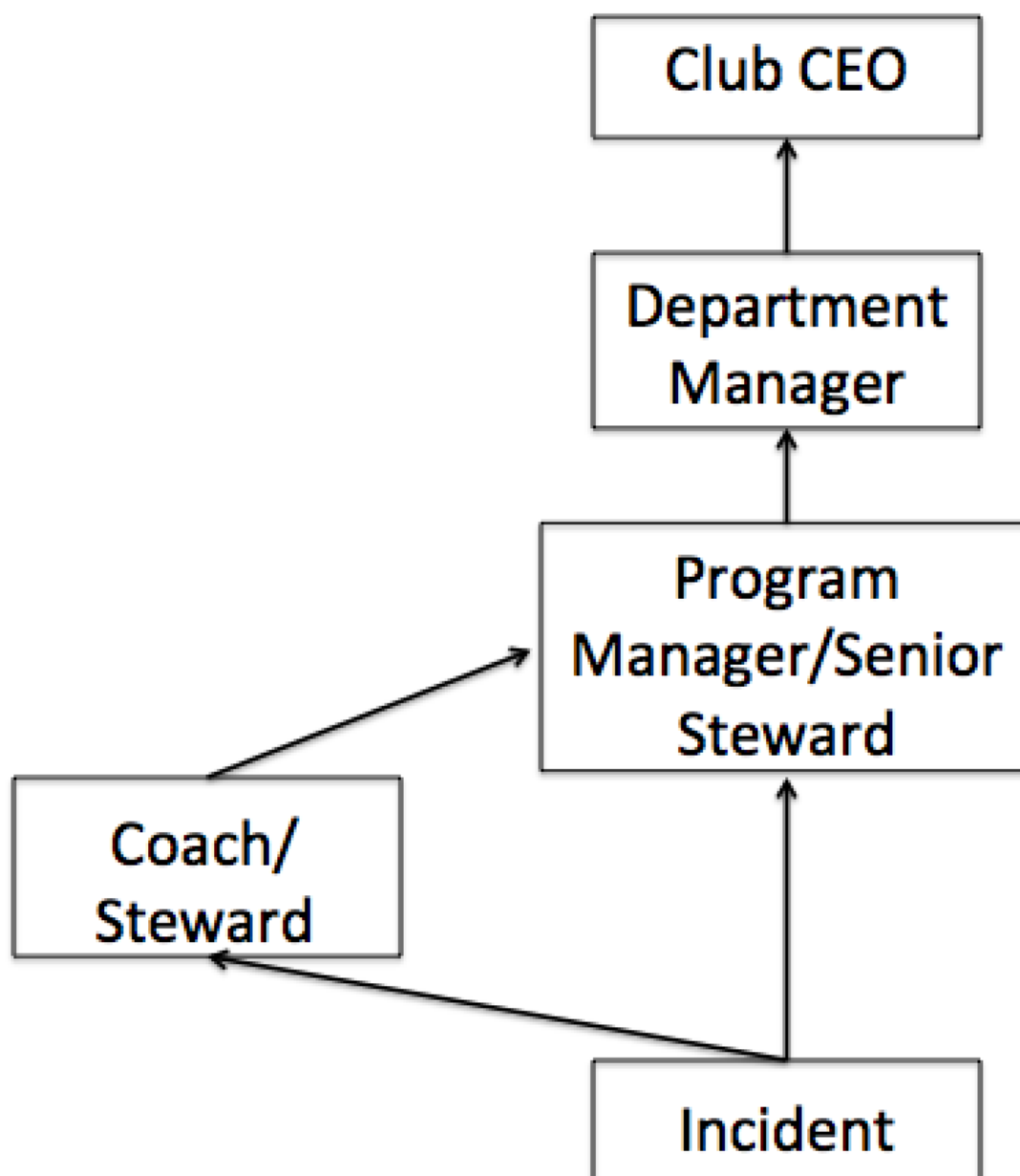
All those within the organisation have a duty of care to raise concerns about the behaviour of people in a position of trust, with all allegations being dealt with accordingly by the Safeguarding Officer.



Anti-Bullying Policy

Bullying, as discussed in the description above, usually has elements of one or more of the four major categories identified (physical, sexual or emotional abuse and neglect). It should also be recognised that bullying can take place in the virtual world of social networking sites, emails or text messages. Bullying takes many forms but ultimately it is the perception of the victim that determines whether or not they are being bullied rather than the intention of the bully. The organisation must be willing to take any claims of bullying seriously and investigate the above claim.

Reporting of bullying should be done so by following the diagram below-





Use Of Photographic Images

The Exeter Chiefs recognise the power of photography and video to broadcast its everyday operations. We understand however that photography and video imagery and its use can present difficulties, risk and sensitivity in a range of circumstances.

During match days and events it is foreseeable that appointed photographers in digital photographs and in film might capture a child's image. These images may then be used by the organisation and its partners in both internal and external news and marketing publications and online via websites and social media.

When a child or vulnerable adult is engaging in a specific activity e.g. coaching session, the organisation must ensure they have appropriate photo consent from parents/guardians/carers for photos to be taken, which includes a full description as to what the photos will be used for.

All photos must be taken by staff (on work, rather than personal devices) or accredited photographers. Photos must be stored safely on the organisation's IT system, ensuring they are only accessed by appropriate members of staff. When photos are published, they should not be captioned with any details of those captured in the image, unless there is prior consent.

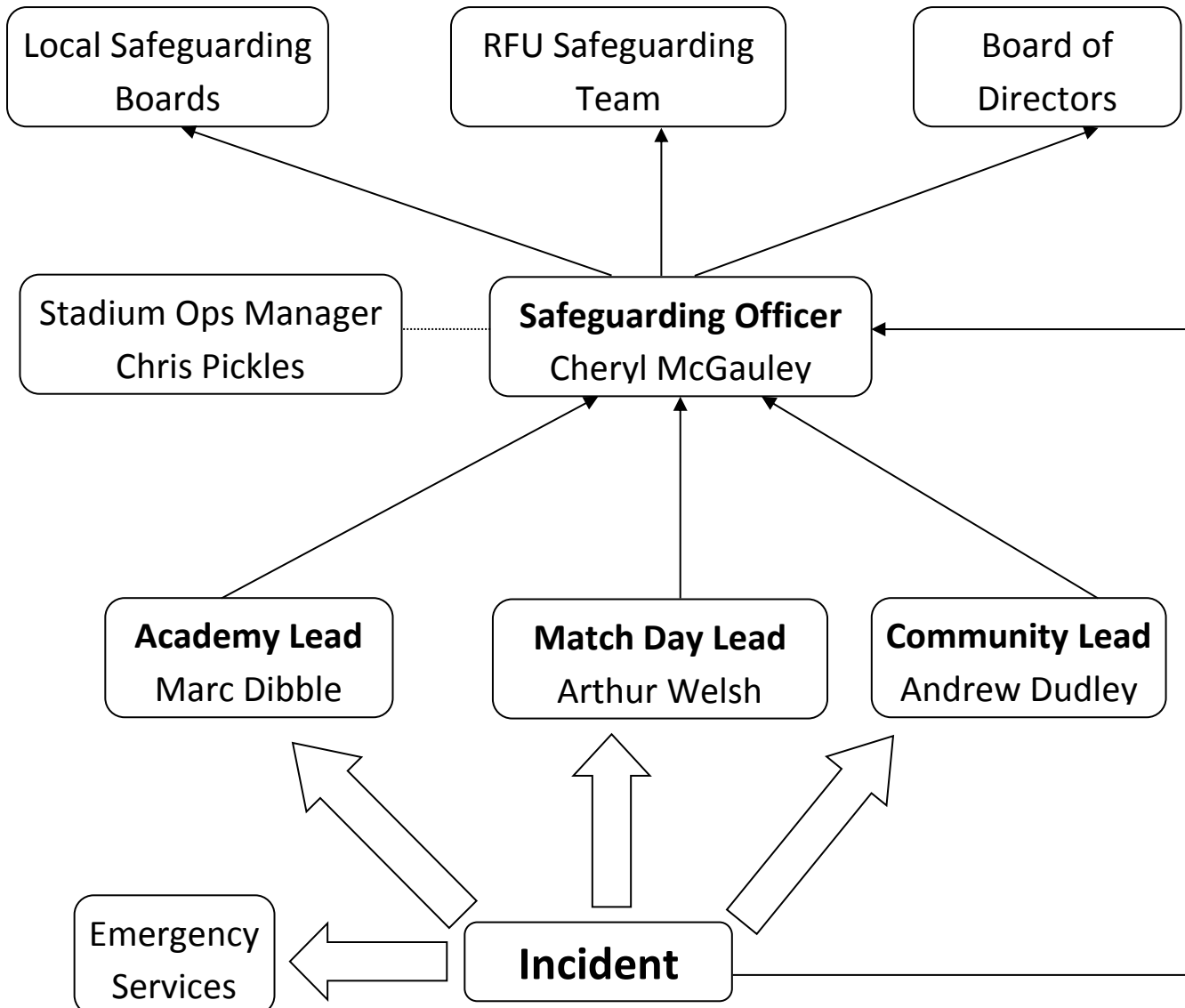
If there are any photos which you would prefer not to use, please contact the Media Manager on 01392 890915.

Data Protection

The Club will ensure it, and all external organisations involved in the keeping of peoples data, comply with relevant data protection legislation, including the GDPR regulations.



Safeguarding Structure



In the absence of the Safeguarding Officer, the Community Lead will act on their behalf.

Community:

Andrew Dudley - Community Development Manager

andrewdudley@exeterchiefs.co.uk

01392890914

Academy:

Marc Dibble - Junior Academy Manager



marcdibble@exeterchiefs.co.uk

07595499298

Match Day:

Cheryl McGauley

cheryl@woodburybreakers.co.uk

07786706546

All safeguarding leads will have a minimum of a level 2 safeguarding qualification and the Club Safeguarding Officer will have a level 3 safeguarding qualification.



Event Safeguarding

Ticketing

Wherever possible, groups of young or vulnerable people will be located together in the stadium, especially when part of an organised group or family. 'Super Saturday' groups will have allocated seating in the SW Comms stand to ensure that they can be appropriately supervised by the adults within the group and supported by Club staff.

The Club is also trying to prevent any child under the age of 11 from standing in the terraces (child ticket not available to purchase for terraces) to reduce the risk of anyone being in those stands with a shoulder height under 1100mm - the height of the crowd barriers. The Club believes that this will reduce the risk of any crushing caused by the movement of people in those terraces. This is further supported by the designation of specific areas for disabled spectators and viewing areas that spectators can be relocated to when identified as being at higher risk by the stewarding team, such as those with 'babes in arms'.

All staff will also be briefed to endeavour to prevent any unaccompanied under 16s or vulnerable people from entering the stadium and they will be referred to the relevant safeguarding representative if they are believed to be at risk or in need of assistance.

Searching

Anyone entering the stadium can be searched when entering, attending or exiting the venue and this will also apply to children and vulnerable people. However the following procedures will be implemented:

- All bags can be searched at any time (with permission), but a child or vulnerable person will only be searched when reasonable suspicion exists to warrant the search
- Children under 16 and vulnerable people will only be searched with the permission of both the parent/guardian and the individual
- All searches will take place in view of the parent/carer/guardian and at least one other member of staff and, whenever possible, CCTV
- All equipment to aid mobility, health and any other supportive personnel equipment will also be subject to search, but will be treated sensitively so as to not disadvantage the individual at any time
- If a child or vulnerable person refuses search, they can still be refused entry to the venue

Family Area

The designated family area is the area directly behind the Wigwam and will be used for any family activities planned for that event.

Lost & Found People

The following procedure will be followed:

- Try to ensure you are with another member of staff



- Obtain details and description of missing/found person and person reporting
- Pass details of the missing/found person to control via radio **without giving any names** or a safeguarding representative
- If an individual is 'found' try to look for the parent/carer/guardian and, if unsuccessful, accompany them to the First Aid room (or other suitable room if it is unavailable) and liaise with Safeguarding Officer
- When the parent/carer/guardian is located, ensure details are verified before allowing either person to leave and submit an incident report

Staff Training

All staff will have access to safeguarding training, including stewarding and security staff. The safeguarding policy will be available for any member of staff to read and all staff will be made aware of their responsibilities as part of the induction process and reminded periodically. A safeguarding representative is always available to contact.

Ejection and Restraint

Children and vulnerable people, like anyone else, should only be restrained as a last resort and conflict management should always be the primary strategy. Whenever possible the parent/carer/guardian should be involved in the situation to prevent escalation and CCTV should be used, if available.

However, if a child or vulnerable person is restrained for the safety of themselves or others or because of a crime, then consideration towards the needs of the individual should be taken. The following should always apply:

- Recognition of injuries, disabilities, health conditions or illnesses should be made and appropriate action taken with advice of venue management.
- Asphyxia, especially positional in nature, should be avoided at all times and any signs of Acute Behavioural Disturbance, Excited Delirium or Psychosis should lead to immediate medical assistance being called.

If it is decided to eject someone from the stadium or the site, all those involved should be aware of their duty of care towards that individual and any opportunity to ensure that no further harm comes to that individual should be taken, if appropriate to do so. If it is reasonable to believe that an individual is a child or a vulnerable person and a suitable guardian/carer/parent is not available to ensure they are safe, the person should be escorted to the first aid room (or other suitable room if it is unavailable) to await an appropriate parent/carer/guardian. The person should always be accompanied by at least 2 members of staff and Control or an Operations Manager should be informed immediately.